

RTrust analyzes key property accounting activities to improve operational efficiency, defines sustainable processes that ensure accuracy, operates these functions efficiently against service level agreements and helps maintain a competitive advantage.

What we do

RTrust provides real estate companies with process improvement solutions for property accounting functions, including invoice preparation, payment postings, invoice postings and payment approvals. Our process solutions are tailored to each client. Through a clear understanding of strategic objectives, we provide a gradual adoption path that fits an organization's culture. RTrust operates key portions of these process changes and tracks performance against measurable metrics that are aligned with client core objectives and operational goals.

How we operate

Our process itself is straightforward:



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Bob May *Managing Director*
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Our execution approach

RTrust provides most of its services remotely with project management and coordination roles provided onsite. This approach reduces client need to provide oversight yet provides a single, knowledgeable and responsible point-of-contact.

Benefits of the RTrust approach

- Accurate and timely invoice preparation and payment posting that results in increased revenue, reduced accounting delays and greater reporting accuracy
- Focused and faster resolution of invoice disputes resulting in improved tenant and vendor relationships and reduced collection cycle times
- Eliminates management overhead on training and retraining of personnel, freeing managers to focus on strategic growth initiatives and customer relations
- Guaranteed service levels

Types of support

Invoice Preparation

RTrust prepares all data required for invoice preparation and verifies invoices before posting or dispatching to tenants in order to reduce monthly errors in invoices.

RTrust also identifies the causes of disputes and provides a resolution plan within a contracted period of time.

Reports on invoice accuracy are also provided.

Payment Postings

RTrust posts payments received against proper invoices and accounts for them according to previously established guidelines.

Meanwhile, resolutions are defined for un-resolved entries and individual entries are tracked until resolved.

Invoice Postings

RTrust reviews vendor invoices against contracted terms for accuracy, posting them against the designated accounts.

Resolutions for discrepancies are defined and tracked, while variations from normal business practices are identified and presented for review on a monthly basis.

Payment Approvals

RTrust processes vendor payments and posts them appropriately.

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